

THE QUALITY POLICY

It is the policy of the company to maintain a quality system designed to meet the requirements of BS EN ISO 9001:2015 in pursuit of its primary objectives which include achieving profitable growth by providing services which consistently satisfy the needs and expectations of its customers.

The company's Quality Manual defines our quality objectives and key procedures that reflect the competence of the Company to existing customers, potential customers and independent auditing authorities.

Customer service is an essential part of the quality process and to ensure this is fulfilled, all employees receive training to ensure awareness and understanding of quality and its impact on customer service.

To ensure the company maintains its awareness for continuous improvement, the quality system is regularly reviewed and is subject to annual audit.

The requirements of the company's quality system are mandatory and all company personnel have a responsibility and obligation to it.



Graham Skelhorn

Director

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